



Appendix 1

Unreasonable Detention - Standard Demurrage and or Waiting Time

Standard Demurrage and or waiting time will be chargeable at the following rates, including any detention and or waiting in respect of international cross border customs formalities

The Customer shall pay to the Carrier fixed charges at the following rates for delays:

Van less than <3500 kg (GVW)

- (a) delay between 0-59 minutes = free
- (b) delay between 1-4 hours = £25.00 per hour
- (c) delay of over 4 hours = a fixed daily rate of £300 and then £400 for every subsequent 24 hour period

HGV Rigid >3500 kg - 26000 kg (GVW)

- (a) delay between 0-59 minutes = free
- (b) delay between 1-4 hours = £35.00 per hour
- (c) delay of over 4 hours = a fixed daily rate of £360 and then £500 for every subsequent 24 hour period

HGV Articulated 26000 kg - 44000 kg (GVW)

- (a) delay between 0-120 minutes = free
- (b) delay between 2-4 hours = £50.00 per hour
- (c) delay of over 4 hours = a fixed daily rate of £400 and then £600 for every subsequent 24 hour period

Cancelation

If the contract is cancelled at any time the customer shall pay the carrier a fixed sum of £100.00 plus any costs and or expenses which the carrier has incurred prior to such cancellation.